

Erste Asset Management GmbH

Background:	We are looking for qualified part time external employee, for our first level support (economy students preferred)
Your tasks and responsibilities:	<ul style="list-style-type: none">• Support customers via phone and e-mail• Business user support (assert management)• Problem solving and trouble shooting• Capture and control tickets• Meet SLAs regarding service availability and reliability• Support of different company platforms
Your offer:	<ul style="list-style-type: none">• The ability to plan and self organise• Excellent communication skills in German and English• The ability to share knowledge with team members to improve overall effectiveness• Friendly and team-minded• knowledge in assert management
Our offer:	<ul style="list-style-type: none">• Friendly, people oriented team• Technical operations of a state of the art tiered software architecture• Learn and work the daily business of a assert management company• Opportunity to work in Austria's largest asset management company
Further information:	Michael Wilhelm phone 050100/11899, e-mail - michael.wilhelm@erste-am.com
Application address:	Please send your application and your CV to: Bitte senden Sie Ihre Bewerbung und Ihren Lebenslauf an: Erich Baum phone 050100/13071, e-mail - erich.baum@sparinvest.com
Deadline:	01.08.2010